

A Few Moments of Your Time

The Civil Service Superannuation Board

Pensioner Newsletter • Volume 16 - 2008

Greetings

Welcome to our annual pensioner newsletter, A Few Moments of Your Time. In this edition, we bring you up-to-date with news that we feel is important to our pensioners.

Your 2007 T4A

Included with this newsletter you'll find your 2007 CSSB T4A. As with previous years, any Manitoba Blue Cross premiums or All Charities Campaign donations that were deducted from your CSSB pension payment are printed on your T4A.

If you have any questions regarding your 2007 CSSB T4A, please contact the following CSSB staff:

Wanda 204-946-3216 Larry 204-946-3236 Gillian 204-946-3239 Marilyn 204-946-3242

Account Information

Q uestions regarding your CSSB pension can be directed to our staff in Pension Services:

Don 204-946-3215 Karen S. 204-946-3276 Karen V. 204-946-3217

CSSB Online Services

The Civil Service Superannuation Board (CSSB) has offered its Online Services to members since 2002. In 2004, the services were expanded to allow retired members access to their information. Today, approximately 15% of CSSB retirees are using the CSSB's Online Services.

As a CSSB pension recipient, you are able to access:

- Year-to-Date Pension and Deduction Amounts
- Manitoba Blue Cross information, if applicable (rates, forms and information)
- Personalized Group Insurance Information
- Pension Payment history

New to our Online Services is the option to view monthly pension statements. If this option is selected, no further monthly statements are mailed. Instead, you would receive an e-mail near the end of each month indicating that your statement is available. You can then sign into our Online Services and select your monthly statement from the list of documents available. Once viewed, you have the option of printing, saving or deleting the document from your account. Registered pensioners are also able to receive their T4A's in the same manner.

Why Should I Receive Statements Online?

Advantages to this service include:

- 24 hour, 7 days a week access to current and historical information
- Cost savings for the pension plan
- · Environmentally friendly
- Information available during a postal disruption

How Do I Sign Up?

If you registered as an employee for CSSB Online Services, there is no need to register again. Your username and password that you used as an employee are still valid. You only need to sign into our Online Services and select "Register for Online Documents" from the menu on the left. If you have never registered to use the CSSB's Online Services, registration forms are available at **www.cssb.mb.ca** in the Online Services area.

Questions?

If you have any questions, please contact the CSSB either by e-mail at askus@cssb.mb.ca or at (204) 946-3200.

Don't Forget, You Can Visit Us Online 24 Hours a Day

www.cssb.mb.ca



D id you know that you can donate to any registered charity of your choice in Canada by monthly deductions from your CSSB pension payment?

This provides a simple way to support those agencies in your community that are important to you!

The CSSB and the All Charities Campaign (ACC) are pleased to offer this service to pension recipients.

How Do I Sign Up?

Complete a pledge form and monthly deductions will be made from your pension payment. These deductions continue year after year or until you advise ACC that you would like to change or cancel your donation. The total amount collected each year will appear on your CSSB T4A slip. One receipt for all your donations!

You can give to one, two, three or as many agencies as you like through this method. Also, you can release information to the agencies about your donation or remain anonymous. The ACC offers many options to make giving a simple process! Pensioners contributed in excess of \$135,000 to their charities of choice in 2007.

The ACC pledge form can be printed from the Forms section of the CSSB Website. For further information contact Debra Laturnus at the ACC office at 204-945-5621.

Cost-of-Living Account (COLA)

M ore times than not, the cost of products, services and utilities increase each year. Solid investment returns and a strong COLA Program may provide a source of comfort for the increasing costs that pensioners face from year-to-year.

In 2003, the Board's Actuary reported on the status of the COLA Program. Following a discussion, the Board directed the General Manager and the Actuary to jointly write a letter to the Employer Advisory Committee (EAC) and the Employee Liaison Committee (ELC) expressing concerns about the viability of the Program. The letter indicated that without changes to the current COLA Program, sustainable indexing may not be possible over the next 10 years.

The Board has been advised that a transfer of funds to sustain the COLA Program well into the future is in progress.

Direct Deposit Dates For 2008

Pension recipients using direct deposit will have their CSSB pension payments deposited on the following dates in 2008: (Please note the change in the timing of the December payment)

Wednesday	January 30
Thursday	February 28
Friday	March 28
Tuesday	April 29
Thursday	May 29
Friday	June 27
Wednesday	July 30
Thursday	August 28
Monday	September 29
Thursday	October 30
Thursday	November 27
Tuesday	December 30

If you have not requested payment by direct deposit, your payment will be mailed one work day prior to the above dates.

If you would like to sign up for direct deposit, please contact us.

Questions? Comments?

The Civil Service Superannuation Board

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